OrderPort Summary Flow Chart for Physical and eFulfillment

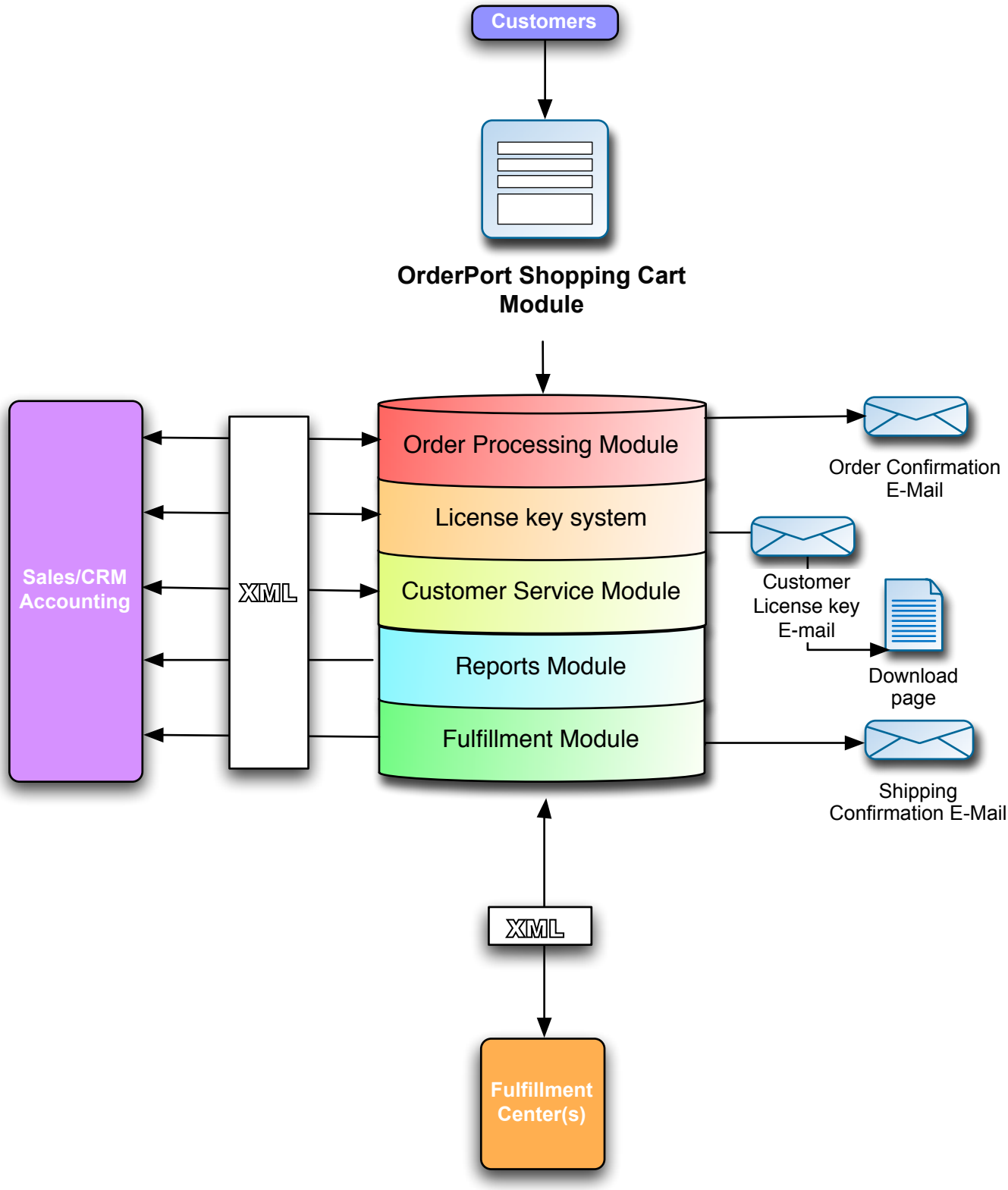


fig. 1

OrderPort Shopping Cart Module and Order Processing Module

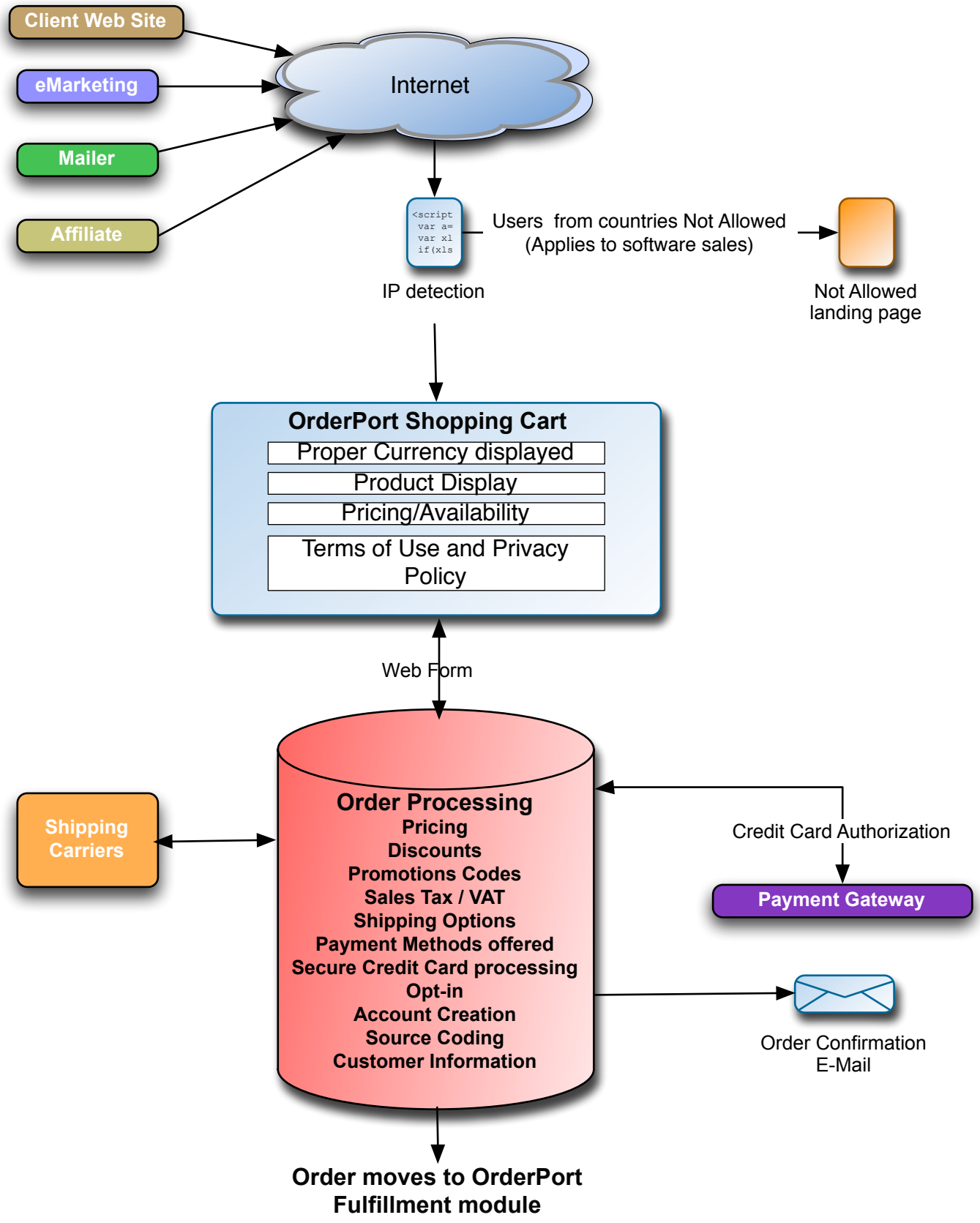
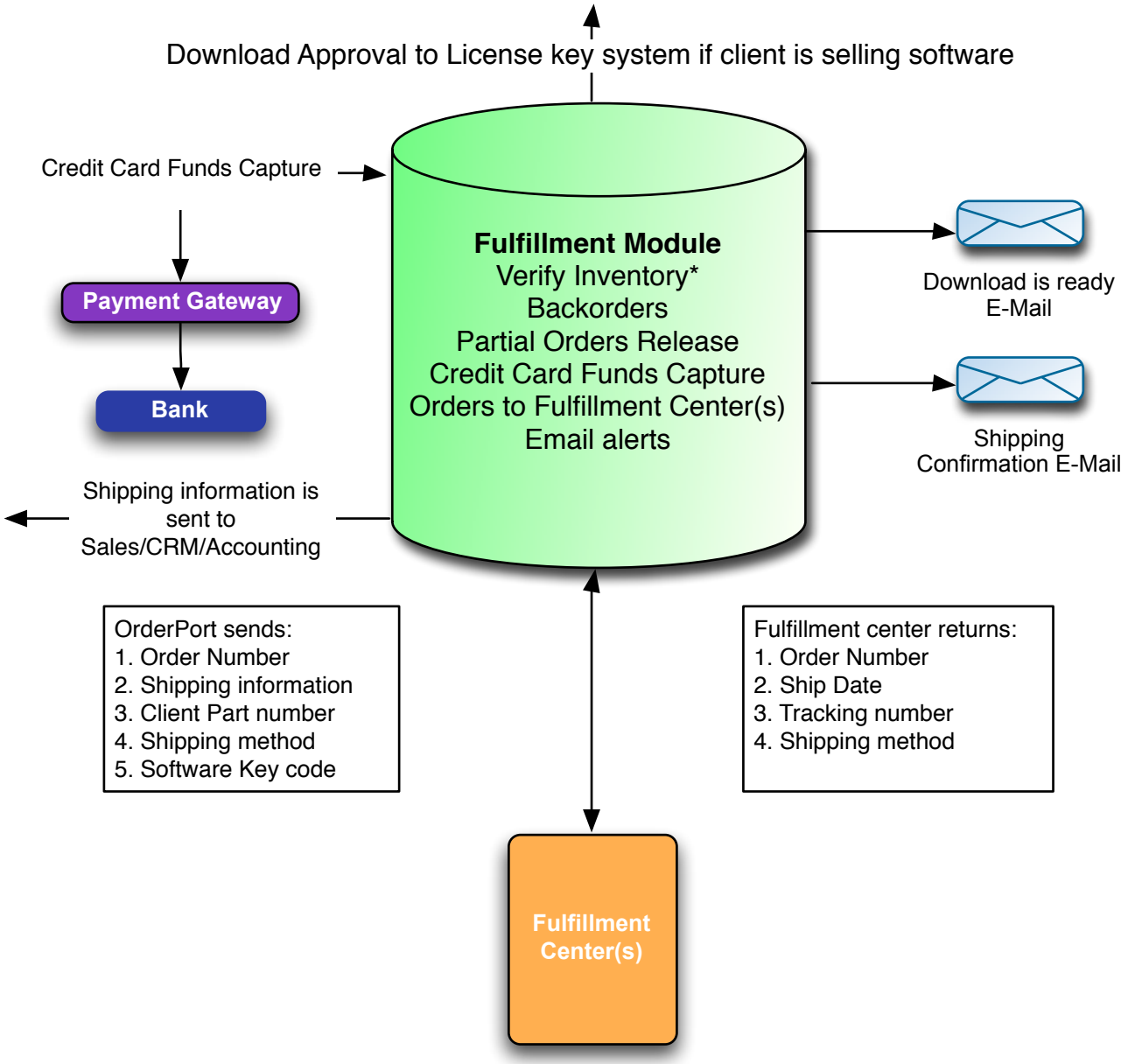


fig. 2

OrderPort Fulfillment Module



*Inventory is verified via an automated call from OrderPort Fulfillment Module to the fulfillment center(s). The fulfillment center(s) system will return inventory levels and OrderPort will determine which orders may be shipped based on the inventory on hand.

Partial orders may be approved for shipment at this step in the Fulfillment process. OrderPort will capture only the amount of approved credit card funds at this point and then send only the line items from an order that can be filled and hold the line item without sufficient inventory in backorder until the inventory is received by the fulfillment center(s). Each time OrderPort sends orders to the fulfillment center it will check inventory levels for backordered items and once those items can be shipped, the backordered line item will be released to the fulfillment center.

License keys are held as inventory on the License key system. If there are insufficient license keys to approve a download or ship a license key to a fulfillment center, Client will be alerted to produce more license keys. OrderPort will send low inventory warnings to prevent backorders due to insufficient license keys.

fig. 4

Sales/CRM/Accounting - OrderPort Integration

Orders generated in **Sales/CRM/Accounting** are sent to **OrderPort** where the order is managed in the normal workflow via XML.

Data sharing can be real time or batch processed between the systems.

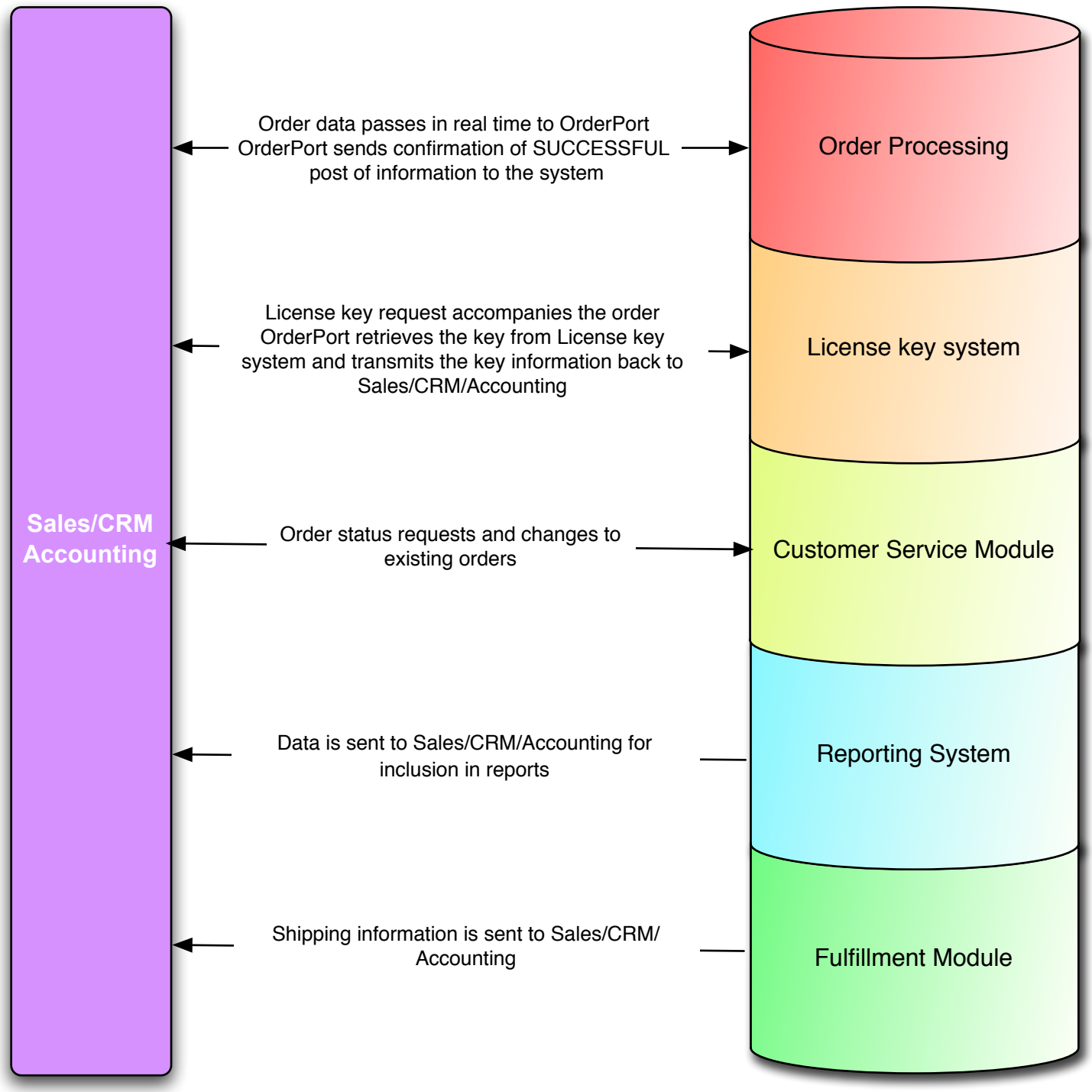


fig. 3